



Sheriff
Dan Altena
Sioux County Sheriff's Office
4363 Ironwood Avenue
Orange City, IA 51041

Office (712) 737-2280 Fax (712) 737-8185

Sioux County is one of the first 10 counties in Iowa to have automated victim notification from the jail, available on IowaVINE.

The Story Behind VINE

VINE (Victim Information and Notification Everyday) was created and implemented in Kentucky by Appriss, Inc., a company that develops law enforcement and victim rights software.

VINE was created about 12 years ago after a woman named Mary Byron was shot and killed by her ex-boyfriend. The man had been incarcerated for sexually assaulting Mary. The sheriff assured Mary that she would be told if the offender left the jail. The offender posted bail, went immediately to Mary Byron's home, and killed her. Mary had not been notified that her offender was released from custody.

VINE is now available in 42 states. At least 24 of the states have VINE available to victims statewide. In addition, the Federal Prison System has VINE available to victims nationwide. The Iowa Attorney General's Crime Victim Assistance Division is developing and implementing a statewide victim information and notification system named IowaVINE.

Iowa VINE Essential Information

**** The Sioux County Jail went "live" with IowaVINE on March 1, 2007.**

Background

In 2006, the Iowa Attorney General's Office received a \$1.2 million grant to establish an effective automated system of tracking criminals and assuring a victim's right to notification about incarcerated offenders. Appriss, the providers of the VINE service, has contracted to provide an Iowa statewide program similar to that provided in 19 other states across the country.

The Iowa statewide information and notification system is called IowaVINE. The IowaVINE system will be implemented over the next 18 months in all 99 Iowa counties as well as the Department of Corrections.

The IowaVINE system will empower victims by allowing them to either call in or to check a website for offender-status information at anytime and from anywhere.

How IowaVINE Works

Iowa Law was amended in 2006 to allow for an automated victim notification system that will enhance certain crime victim notification duties of a criminal justice office, agency, or department. IowaVINE will not completely replace efforts currently undertaken to meet victim notification rights. IowaVINE is simply another tool for us to help victims get peace of mind through access to information and notifications about their offender.

IowaVINE is a voluntary service where crime victims can get information and register for notification. Victims can go to the website to get information on the status and location of an offender. A victim may also register for automated telephone or email notification of a change in the offender's status or location. However, some victims may still choose to register only with the criminal justice system for direct written notification as allowed by Iowa Law.

IowaVINE benefits and empowers victims. They can either call or check a website for offender-status information 24-hours a day, 7-days a week, and 365-days a year. They can check that information anytime from anywhere. A victim can also register for immediate notification of change in the status of an offender incarcerated in the Sioux County Jail.

IowaVINE is an anonymous and cost-free method for a victim to receive information, notification, and peace of mind regarding an offender who harmed them and who they may fear. IowaVINE also provides cost-free operator assistance 24-hours a day to ensure that a victim has all of the help they need to get the information that they want.

Victims will access IowaVINE through a toll free number, 1-888-7-IAVINE (1-888-742-8463), or through a website, www.vinelink.com.

Victim Services

For information on the custody status and location of the offender, contact **IowaVINE** at **1-888-7-IA-VINE** (1-888-742-8463) or go to the website at www.vinelink.com.

For support, information and referral:

Crime Victim Compensation Program
515-281-5044 or 1-800-373-5044

Iowa Domestic Violence Hotline
1-800-942-0333

Iowa Sexual Abuse Hotline
1-800-284-7821

For information about the criminal case or about the offender:

For information about the criminal **investigation**, contact the investigating law enforcement agency.

For information about the criminal case, and to register for additional notification rights contact the case prosecutor or the County Attorney's Office.

For information from the Department of Corrections, **victims of violent crime** may contact the Victim and Restorative Justice Program at 515-725-5742 or go to their website at www.doc.state.ia.us.

IowaVINE

Iowa Victim Information &
Notification Service

Register for IowaVINE by touch-tone phone:

Call

1 - 888 - 7 - IAVINE

(1-888-742-8463)

Register for IowaVINE online:

Go to www.vinelink.com. Follow prompts to access offender information and register for notification on the offender detail page.

Keep this information in a **safe place:**

Offender's name

Offender's identification number

Your four-digit IowaVINE PIN code

Do not depend solely on IowaVINE for protection from the offender. If you feel you may be at risk, contact:

- Your local law enforcement agency to report concerns.
- Your local crime victim service program for support and to create a safety plan.



"This program is supported by grant 2006-VN-CX-0010 awarded by the Bureau of Justice Assistance. The Bureau of Justice Assistance is a component of the Office of Justice Programs, which also includes the Bureau of Justice Statistics, the National Institute of Justice, the office of Juvenile Justice and Delinquency Prevention, and the Office for Victims of Crime. Points of view or opinions in this document are those of the author and do not represent the official position or policies of the United States Department of Justice."

11/06

IowaVINE

Iowa Victim Information &
Notification Service

1 - 888 - 7 - IAVINE

(1-888-742-8463)

www.vinelink.com



Information



Notification



Peace of Mind

**Crime Victim
Notification Rights:
Every Crime - Every Time**

**A service provided by the
Crime Victim Assistance Division
Iowa Department of Justice
Attorney General Tom Miller**

IowaVINE: Iowa Victim Information & Notification Service

What is IowaVINE?

- IowaVINE is a crime victim information and notification system that tracks criminals who have been arrested by law enforcement or convicted by the justice system.
- IowaVINE is a free, 24-hour, confidential, computer-based service that provides crime victim information and notification via telephone and/or computer.
- IowaVINE is a service of the Iowa Attorney General's Crime Victim Assistance Division.
- IowaVINE was created to provide information, notification, and peace of mind for crime victims.
- IowaVINE is also available to anyone who seeks public information about the custody and location of an offender.

What does IowaVINE do?

- IowaVINE uses computer and telephone technology to automatically notify crime victims and interested parties about changes in an offender's custody status.
- IowaVINE provides information about an offender's apprehension, transfer, release, escape, or death.

How does IowaVINE provide notification?

- You can register your telephone number and/or email address with IowaVINE. To register your telephone, either call the IowaVINE line at 1-888-7-IAVINE, or go to www.vinelink.com. If you wish to register your email address, you must go to www.vinelink.com.
- You may register to receive notification on multiple telephones, including a cell phone.
- You will choose a personal identification number (PIN code) for telephone notification.
- When IowaVINE calls the phone number(s) that you provide, you will enter your PIN code to confirm that you received the notification.
- IowaVINE will continue calling until you enter your PIN code, or until 48 hours have passed.
- If an answering machine picks up, IowaVINE will leave a message and continue calling until you enter your PIN code or 48 hours have passed.

How else can I get information from IowaVINE?

- You can call IowaVINE at 1-888-7-IAVINE (1-888-742-8463) and receive information through an automated information system or you can press zero to speak with a trained IowaVINE operator.
- You can go to www.vinelink.com to get custody status and location information online about the offender.

IowaVINE: 1-888-7-IA-VINE (1-888-742-8463) - www.vinelink.com

IowaVINE Facts

- IowaVINE automatically calls your telephone or e-mails you with information 24 hours a day when there is a change in the offender's custody status.
- Trained IowaVINE operators are available 24 hours, 7 days a week.
- IowaVINE is anonymous. The offender will not know you are registered with IowaVINE.
- Assistance with a trained IowaVINE operator is available in more than 200 languages.
- IowaVINE can notify you directly at any phone number except a number that rings to a switchboard.
- If your phone number or e-mail address changes, you will need to re-register with IowaVINE.
- An offender in county jail custody will receive a new identification number if transferred to the custody of the Iowa Department of Corrections. You will have to re-register with IowaVINE once the transfer takes place. The IowaVINE system will guide you through the re-registration process.

1-888-7-IAVINE

(1-888-742-8463) www.vinelink.com

Servicios a las Víctimas

Para información sobre el estado en custodia y la ubicación del ofensor, comuníquese con **IowaVINE** al **1-888-742-8463** o en la página electrónica al www.vinelink.com.

Para apoyo, información, y referidos:

Programa de Compensación para Crimen
515-281-5044 o 1-800-373-5044

Línea Auxiliar por Abuso Doméstico en Iowa
1-800-942-0333

Línea Auxiliar por Abuso Sexual en Iowa
1-800-284-7821

Para información sobre el caso criminal o para información sobre el ofensor:

Para información sobre la investigación criminal, comuníquese con la agencia de la ley que está investigando el caso.

Para información sobre el caso criminal, y para registrarse para derechos adicionales de notificación, comuníquese con el fiscal del caso, o con la Oficina del Fiscal del Condado.

Para información del Departamento Correccional, **las víctimas por crimen violento** pueden comunicarse con el Programa de Víctima y Justicia Reconstituyente al 515-725-5742 o pueden ir a la página electrónica al www.doc.state.ia.us.

IowaVINE

Servicio de Información y Notificación a las Víctimas en Iowa

Regístrese con IowaVINE usando un teléfono de botones:

Lláme al

1 -888-7-IAVINE

(1-888-742-8463)

Regístrese con IowaVINE en el internet:

Vaya al www.vinelink.com. Siga las instrucciones para obtener acceso a la información sobre ofensores y regístrese en la página de detalles sobre el ofensor para recibir notificación.

Guarde esta información en un lugar seguro:

Nombre del Ofensor

Numero de Identificación del Ofensor

Su código NIP de cuatro dígitos de IowaVINE

No dependa únicamente de IowaVINE como forma de protegerse del ofensor. Si usted siente que puede estar en riesgo, comuníquese con:

- La agencia de policía de su área para reportar sus inquietudes.
- El programa local de servicios a las víctimas por crimen para apoyo y para crear un plan de seguridad.

BJA Bureau of Justice Assistance

"Este proyecto es auspiciado por el Fondo No. 2006-VN-CX-0010 que fue otorgado por la Agencia de Asistencia Judicial. La Agencia de Asistencia Judicial es parte de la Oficina de Programas Judiciales, que también incluye la Agencia de Estadísticas Judiciales, el Instituto Nacional de Justicia, la Oficina para la Justicia Juvenil y la Prevención de Delincuencia, y la Oficina para Víctimas por Crimen. Puntos de vista u opiniones en este documento pertenecen al autor y no representan la posición oficial ni las políticas del Departamento de Justicia de los Estados Unidos."

IowaViNE

Servicio de Información y Notificación a las Víctimas en Iowa

1 -888-7-IAVINE

(1-888-742-8463)

www.vinelink.com



Información

Notificación

Tranquilidad

Derechos de Notificación a las Víctimas por Crimen: Cada Crimen - Cada Vez

Un servicio proporcionado por la División de Asistencia para Víctimas del Crimen
Departamento de Justicia en Iowa
Fiscal General Tom Miller

¿Qué es IowaVINE?

IowaVINE es un sistema de información y notificación a las víctimas por crimen que rastrea a los criminales que han sido arrestados o condenados por el sistema de justicia.

IowaVINE es un servicio gratis de 24 horas. Este servicio confidencial y computarizado, proporciona información y notificación a las víctimas por crimen a través del teléfono y/o el sistema de computadoras.

- IowaVINE es un servicio de la División de Asistencia para Víctimas del Crimen del Fiscal General en Iowa.
- IowaVINE fue creado para proporcionar información, notificación, y tranquilidad a las víctimas por crimen.
- IowaVINE también está disponible a cualquier persona que busca información pública sobre la custodia y ubicación de un ofensor.

¿Qué es lo que hace IowaVINE?

- IowaVINE utiliza tecnología por teléfono y un sistema computarizado para notificar automáticamente a las víctimas por crimen y otras personas que están interesadas en saber de los cambios en el estado en custodia de un ofensor.
- IowaVINE proporciona información sobre la detención, traslado, liberación, escape, o muerte de un ofensor.

¿Cómo es que el servicio IowaVINE proporciona notificaciones?

- Usted puede registrar su número de teléfono y/o dirección de correo electrónico con IowaVINE. Para registrar su número de teléfono, llame a la línea IowaVINE al 1-888-742-8463 o ingrese a la página electrónica, www.vinelink.com. Si desea registrar su dirección de correo electrónico, usted debe ir al www.vinelink.com.
- Usted puede registrarse para recibir notificación en varios teléfonos, incluso un teléfono celular.
- Usted tendrá que elegir un número de identificación personal (código NIP) para ser notificado por teléfono.
- Cuando IowaVINE llama al número(s) de teléfono que usted proporcione, usted ingresará el código NIP para confirmar que recibió la notificación.
- IowaVINE continuará llamando por las próximas 48 horas, o hasta que ingrese su código NIP.
- Si usted tiene un contestador automático, IowaVINE dejará un mensaje y continuará llamando por las próximas 48 horas o hasta que ingrese su código NIP.

Hay otras maneras de conseguir información de IowaVINE?

- Usted puede llamar a IowaVINE al 1-877-742-8463 para recibir información a través de un sistema de información automatizado o puede marcar el cero para hablar con un operador entrenado en IowaVINE.
- Usted puede ir al www.vinelink.com para obtener información por el Internet sobre el estado en custodia y la ubicación del ofensor.

VINE le llamará a su número de teléfono o le enviará un mensaje de correo electrónico automáticamente, dando información las 24 horas al día cuando el estado en custodia de un ofensor cambie.

Operadores entrenados en IowaVINE están disponibles las 24 horas al día, 7 días a la semana.

El Servicio IowaVINE es anónimo. El ofensor no sabrá que usted está registrado con IowaVINE.

- Asistencia con un operador entrenado en IowaVINE está disponible en más de 200 idiomas.
- IowaVINE le puede notificar directamente a cualquier número de teléfono, excepto un número que es contestado por una central telefónica.
- Si su número de teléfono o dirección de correo electrónico cambia, usted debe registrarse nuevamente con IowaVINE.
- Si un ofensor en la custodia de una cárcel del condado es trasladado a la custodia del Departamento Correccional en Iowa, el ofensor recibirá un nuevo número de identificación. Usted tendrá que registrarse nuevamente con IowaVINE cuando el traslado tome lugar. El sistema IowaVINE le guiará en el proceso de registrarse nuevamente.

1-888-7-IAVINE (1-888-742-8463) www.vinelink.com

IowaVINE. Servicio de Información y Notificación a las Víctimas en Iowa

Datos sobre IowaVINE

IowaVINE.

1-888-7-IA-VINE (1-888-742-8463) - www.vinelink.com

Registration Process for IowaVINE

Phone: 1-888-7-IAVINE

A crime victim or interested party can register for notification from IowaVINE by telephone. The entire phone registration process takes about five minutes with the following steps.

1. Dial the toll free number 1-888-7-IAVINE (888-742-8463) on a touch-tone phone. You will hear “hello, welcome to IowaVINE.” You will be asked whether you want to continue the call in English or Spanish.
2. You will hear recorded information about IowaVINE.
3. You will be asked if you want to search for an offender, change an existing registration, hear about crime victim services in your area, or speak with an operator.
4. To register, you will select either to search for an offender or to speak with an operator.
5. To continue with an automated registration, you will select that you want to search IowaVINE for an offender.
6. You will then be asked to enter the offender’s inmate ID number or to spell the offender’s last name then first name. If you don’t know the offender’s inmate ID number or the correct spelling of the offender’s name, you can then press “0” to speak to an operator who will help search for the offender.
7. The automated system or operator will then verify the ID number or name you entered.
8. The automated system or operator will tell you where the offender is currently incarcerated and all of criminal charges that the offender is currently being held on.
9. **The automated system or operator will now ask you if you would like to register to receive notification if the custody status of the offender changes.**
10. If you would like to receive notification, you will be asked to give or enter the nine-digit phone number where you want to receive notification (cell, work, home, third party, etc.).
11. The automated system or operator will ask you to choose a four-digit PIN number (PIN#). Pick a number that cannot be guessed by someone else, but that you will remember when asked weeks or months later if the offender’s status or location changes.
12. This PIN# will be what you enter to let IowaVINE know that you received the message and the notification calls and/or e-mails can stop.
13. Once you choose the PIN#, the automated system or operator will thank you for registering for IowaVINE.
14. The system will then ask if you would like to register again, terminate the call, speak with an operator, etc.
15. If you would like to register more than one telephone number to receive notification, you will start that registration at this point for the second telephone number.

IowaVINE is a service of the Sioux County Jail and the Iowa Attorney General’s Crime Victim Assistance Division.

There is no cost to a person who registers for notification and information.

Registration Process for IowaVINE

E-mail: www.vinelink.com

A crime victim or interested party can register for notification from IowaVINE by e-mail and/or telephone by computer. The entire registration process takes about five minutes with the following steps.

1. Go to the website, www.vinelink.com.
2. On the map of the USA, either double-click on the state of Iowa, or select Iowa from the drop-down menu then click on go.
3. You are now at the IowaVINE homepage with the statewide toll-free phone number.
4. Select whether you want to search for an offender by their inmate ID number or by their name. (These options are located in a column on the far left side of the screen).
5. Select if you want to search in a specific county or search all counties.
6. To search using the offender's **ID number**, type in the Inmate ID number then click search.
7. To search using the **offender's name**, type the offender's last name in the box provided. (You must know the entire correct spelling of the offender's last name.)
8. Enter the offender's first name, or part of their first name, in the box provided. (You can put in the first few letters of the first name – typing in “Jo” would pull up Joseph, John, Jonathan etc.).
9. To narrow the search, enter offender's age or date of birth if you have this information.
10. Once the above information has been entered, click on the search button. The system will pull up all offenders that match the search criteria.
11. The list of offenders will show each offender's name, date of birth, custody status or change, facility where he or she is held, or the facility the offender was held in prior to custody change.
12. Scroll through the list and select the offender for whom you want notification or information.
13. Click on the detail button to the left of the offender's name.
14. A new screen will appear that shows the selected offender's information.
15. If the offender is in custody, a box below the offender information asks how you want to register.
16. To register for email registration, select the circle next to either **“email.”**
 - a. Select the language you want to receive notification in – either Spanish or English.
 - b. Click on continue.
 - c. Enter the email address you want to be notified at in the box provided.
 - d. You will be asked to re-enter the email address in a second box for verification.
 - e. Click on the continue button and your registration is complete.
17. To register for **telephone** notification on the computer, go to the screen that shows the selected offender's information (steps 1-17).
 - a. Select the circle next to **“Telephone.”**
 - b. Select which language you want to receive notification in – either Spanish or English.
 - c. Click on continue.
 - d. Enter the nine-digit phone number where you want to be notified in the box provided.
 - e. Enter a PIN number in the box provided.
 - f. Enter the PIN number a second time for verification.
 - g. Click on the continue button and your registration for telephone notification is complete.

IowaVINE is a service of the Sioux County Jail and the Iowa Attorney General's Crime Victim Assistance Division.

There is no cost to a person who registers for notification and information.